

THIS IS TO CERTIFY THAT

JOÃO CARLOS RATO

HAS PASSED THE

ITIL® V3

Foundation Examination

DATE:

14 December 2010

REGISTRATION NUMBER:

ITIL/MY704481

CERTIFICATION NUMBER:

10860-704789



Alan Harpman
Chairman

This certificate remains the property of The APMG Group Ltd. and shall be returned immediately on request.
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