

# **Warranty Conditions**

## **EINSTEIN AGRO**

#### 1. Products

This warranty applies to all the luminaires of the range EINSTEIN AGRO delivered by SAMMODE.

### 2. Warranty period

The warranty period for the luminaires EINSTEIN AGRO is of 5 years from the date of delivery as far as the conditions below are respected.

### 3. Warranty Conditions

The warranty granted by SAMMODE is valid only within normal conditions of use according to the current national and international standards and according to the instructions in our catalogues and assembly and user's manual. It applies only to the failures due to equipment, construction or production defects provided the following conditions are respected:

Luminaires must be used according to the indicated specifications (product and installation).
 The limiting values of temperature, voltage and mechanical shocks must not be exceeded

Additional conditions applicable to the maintenance of the stainless steel parts

The warranty granted by SAMMODE is valid only if:

- The fixing of the luminaires has been realized by stainless steel screws grade A4
- In the case of conductive disposal at the origin of the corrosion by pitting (salt, iron filings, chloral atmosphere), a regular rinsing with clear water has been made
- Luminaires have been protected against any projection of incandescent metal (arc welding)
  or any rust streaks which may possibly come from the corrosion of the support structure or
  from metallic elements settled nearby.

# 4. Warranty Service Execution

In case of failure of the luminaire or of the lamp, SAMMODE replaces the luminaire. The expenses of dismounting, mounting, shipment and reshipment of the products are at the intermediate or the final customers' charge. All other expenses, such as the expenses generated by a replacement or a failure occurring at the installation or other damage and\or consecutive damage are not covered by this warranty.



# 5. Warranty Request

Warranty service must be requested without delay by sending back the defective product to allow checking the legitimacy of the complaint. It is the burden of each applicant to supply all the information and the elements of appreciation concerning the use and the conditions of use of the luminaire.

# 6. Applicable Law

Refer to the general terms and conditions.