



Sammode
Technical lighting since 1927

Warranty Conditions

EINSTEIN, DARWIN and NIEPCE70 for fluorescent lamps T8 and T5

In commitment to quality and durability, SAMMODE grants for its ranges EINSTEIN, DARWIN and NIEPCE 70 a warranty beyond legal warranty.

1. Products

This warranty applies to all the luminaires of the ranges EINSTEIN, DARWIN and NIEPCE 70 delivered by SAMMODE and equipped with electronic ballasts or with ferromagnetic ballasts for fluorescent lamps T5 or T8, except self contained versions.

2. Basic Warranty

The warranty period for the luminaires EINSTEIN, DARWIN, NIEPCE 70 for fluorescent lamps T5 or T8 is of 3 years from the date of delivery as far as the conditions below are respected.

3. Long-term Warranty

The warranty period is extended to 5 years if the luminaires are equipped with industrial electronic ballasts (Option I of the ranges EINSTEIN and DARWIN).

4. Warranty Conditions

The warranty granted by SAMMODE is valid only within normal conditions of use according to the current national and international standards and according to the instructions in our catalogues and assembly and user's manual. It applies only to the failures due to equipment, construction or production defects provided the following conditions are respected:

- Luminaires must be used according to the indicated specifications (product and installation). The limiting values of temperature, voltage and mechanical shocks must not be exceeded
- Luminaires must be used with lamps complying with the CEI specifications.

It does not apply to the consumables and wear parts (lamps, starters, condensers, colour gelatine filters ...).

Additional conditions applicable to ferromagnetic ballasts for fluorescent lamps

In extreme environment, a starter blocked in the on-position increases the induced temperature and can therefore reduce the life expectancy of the ballast if the defective components are not quickly replaced. Consequently the warranty is only valid if the luminaires are equipped with safety starters and/or if it is proved that both the lamp and the starter have been immediately replaced.

Additional conditions applicable to the diffusers of the luminaires

SAMMODE offers different types of materials for the diffusers of its luminaires: polycarbonate, providing an excellent mechanical resistance, methacrylate, providing a good resistance to chemicals and to UV, coextruded polycarbonate/methacrylate to combine mechanical resistance with resistance to chemicals.

It is the responsibility of the user to check with SAMMODE the compatibility of the chosen diffusers with the environment and the conditions of application of the luminaire.

Additional conditions applicable to the maintenance of the stainless steel parts

SAMMODE offers two grades of stainless steel: 304L stainless steel, suitable for most of the industrial and architectural applications; 316L marine stainless steel, suitable for the use in extreme environments and more particularly in highly corrosive atmospheres such as marine environments.

In all cases, the warranty granted by SAMMODE is valid only if:

- The appropriate grade of stainless steel has been selected
- The fixing of the luminaires has been realized by stainless steel screws (grade A2 for the 304L, grade A4 for the 316L)
- In the case of conductive disposal at the origin of the corrosion by pitting (salt, iron filings, chloral atmosphere), a regular rinsing with clear water has been made
- Luminaires have been protected against any projection of incandescent metal (arc welding) or any rust streaks which may possibly come from the corrosion of the support structure or from metallic elements settled nearby.

5. Warranty Service Execution

In case of failure, SAMMODE can decide, according to its own appreciation, whether the defective component or the luminaire is to be replaced, or if the customer should be credited with the corresponding amount. The expenses of dismounting, mounting, shipment and reshipment of the products are at the intermediate or the final customers' charge. All other expenses, such as the expenses generated by a replacement or a failure occurring at the installation or other damage and/or consecutive damage are not covered by this warranty.

6. Warranty Request

Warranty service must be requested without delay by sending back the defective product to allow checking the legitimacy of the complaint. It is the burden of each applicant to supply all the information and the elements of appreciation concerning the use and the conditions of use of the luminaire.

7. Applicable Law

Refer to the general terms and conditions.